Dispute Resolution

Referee Decisions...

Decisions, interpretations, and judgment calls made before, during, and after an assigned match by an AYSO certified referee performing his/her duties within the framework of the published AYSO job description (see AYSO Job Description: Referee) and the Laws of the Game (see FIFA Laws of the Game) are not subject to appeal or protest. The referee's decision is final.

However, coaches are encouraged to file with the Regional Referee Administrator a written report within 48 hours after a game of any misapplication by a game referee of the Laws of the Game or rules and regulations. This procedure shall not be used as a means of complaining of, or criticizing, any judgment call of a referee or assistant referee. If, after investigation by the Regional Referee Administrator, it is found that a law, rule or regulation was misapplied, such referee shall be so informed in order to ensure that no further misapplication occurs.

Player Misconduct

All game misconduct events (yellow cards and red cards issued and displayed by a referee) are reviewed by the Regional Referee Administrator for compliance with the Laws of the Game and published region modifications to the Laws of the Game and to determine if additional action needs to be taken with the offending player(s).

Coach Misconduct

All game misconduct events (yellow cards and red cards issued by a referee, but not displayed) involving coaches are reviewed by the Regional Coach Administrator to identify trends and to determine if additional action needs to be taken with the offending coach(es).

The Dispute Resolution Process...

Disputes not involving referee decisions are handled through the Region Ombudsman. If you have an issue that needs to be resolved, please contact the Ombudsman.

If the issue cannot be resolved at the Ombudsman level, or to your satisfaction, the next step is to put in writing the issue and give it to the Regional Commissioner to be handled at the Board level. A response must be given by the Board within 72 hours of receipt of the written issue.

Additional dispute resolution information is provided in Article Nine of the Region Guidelines.